

OFFICE OF THE CITY TREASURER DEPARTMENT METRICS	2013 ACTUAL EXPERIENCE	2014 ACTUAL EXPERIENCE	2015 ADOPTED BUDGET
Cost of property tax collection as a percentage of total property taxes collected	0.2390%	T B D *	0.2839%
Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3)	83.68%	78.98%	80.00%
Number of property tax bills prepared and mailed	529,560	509,571	535,000
Number of ACH installment payments processed	36,345	37,898	36,500
Number of agency tax e-payments processed	78,934	70,739	80,000
Number of in-house tax payments processed	162,235	171,984	162,500
Number of Internet portal tax e-payments processed	5,770	5,902	6,000
Number of lock box tax payments processed	190,108	179,130	190,150
Number of bank branch tax payments processed	4,896	5,635	5,000
Number of tax delinquent parcels placed in in rem tax foreclosure	1,101	1,096	1,100
Number of tax delinquent parcels acquired through in rem tax foreclosure	748	754	750
Number of mobile home lottery and gaming credits	260	249	250
Dollar value of mobile home lottery and gaming credits	\$27,600	\$25,989	\$27,000
Number of real estate lottery and gaming credits	83,060	80,452	83,000
Dollar value of real estate lottery and gaming credits	\$11,203,264	\$10,946,976	\$12,000,000
Number of active bankruptcy cases	3,130	1,598	3,200
Number of taxpayer calls serviced through ACD 2240 and 2260	59,953	57,459	60,000
Number of payments disbursed	231,981	240,660	232,000
Dollar amount of property taxes collected	\$811,500,035	\$820,888,163	\$780,000,000
Average daily short-term pooled cash investment balance	\$197,730,250	\$221,651,246	\$197,000,000
Net rate of return on short-term pooled cash investments	0.2162%	0.1968%	0.2000%
Benchmark - State of Wisconsin Local Government Investment Pool (LGIP) rate of return	0.0993%	0.0857%	T B D
General fund investment revenue realized on short-term pooled cash investments	\$299,638	\$290,758	\$300,000
Average daily long-term pooled cash investment balance	\$75,789,420	\$76,465,012	\$75,800,000
Net rate of return on long-term pooled cash investments	0.0515%	1.0800%	0.4000%
Bench Mark - Bank of America Merrill Lynch 1-3 Year U.S. Government / Corporate Index AA or Better (Annualized)	0.4200%	0.6700%	T B D
General fund investment revenue realized on long-term pooled cash investments	\$472,055	\$420,610	\$330,100
Number of animal licenses issued in-house	182	133	180
Number of in-house financial transactions	211,346	220,817	215,000
Dollar value of in-house financial transactions	\$3,009,628,979	\$2,679,645,428	\$3,010,000,000
Short-term Pooled Cash Investment Revenue			
Total investment revenue realized on short-term pooled cash investments	\$449,457	\$436,137	\$450,000
General fund investment revenue realized on short-term pooled cash investments	\$299,638	\$290,758	\$300,000
PDAF investment revenue realized on short-term pooled cash investments	\$149,819	\$145,379	\$150,000
Long-term Pooled Cash Investment Revenue			
Total investment revenue realized on long-term pooled cash investments	\$708,083	\$630,915	\$495,200
General fund investment revenue realized on long-term pooled cash investments	\$472,055	\$420,610	\$330,100
PDAF investment revenue realized on long-term pooled cash investments	\$236,028	\$210,305	\$165,100
Total Pooled Cash Investment Revenue			
Total investment revenue realized on pooled cash investments	\$1,157,540	\$1,067,052	\$945,200
General fund investment revenue realized on pooled cash investments	\$771,693	\$711,368	\$630,100
PDAF investment revenue realized on pooled cash investments	\$385,847	\$355,684	\$315,100

* Cost to be determined after 2014 expenditure data is finalized and made available by Comptroller in FMIS